## STUDENT PROTECTION PLAN AND CONTINGENCY ARRANGEMENTS

The Institute of Health and Social care Studies (IHSCS)

- 1. The IHSCS is a departmental body which forms part of the States of Guernsey acting on behalf of the Committee for Education, Sport & Culture (ESC).
- 2. The purpose of this Student Protection Plan and Contingency Arrangements (SPPCA) is to preserve the continuation and quality of study for students whenever a risk to the continued study of students crystallises.
- 3. The IHSCS assessment of the risks to the continuation of study of the likelihood that those risks will crystallise, and the severity of the impact on students should the risks crystallise are set out below:-

| Risk   | Likelihood | Severity | Analysis/ Mitigating<br>Steps  | Other                                |
|--|------------|----------|--|--------------------------------------|
| The IHSCS as a whole is no longer able to operate or no longer intends to operate;                         | Low        | High     | Part of Public Sector<br>and enshrined in<br>legislation – cannot<br>take place without<br>detailed consultation<br>and change in Law. |                                      |
| The partnership with University comes to an end;   | Medium     | Medium   | Any transition of relationship would be managed to ensure seamless transition for students.  |                                      |
| One or more of the locations at which the IHSCS delivers courses to students is no longer available        | Medium     | Medium   | Any transition of site would be managed to ensure seamless transition for students.  | Subject<br>to<br>partner<br>approval |
| The IHSCS is no longer able to deliver courses to students in one or more subject areas and/or departments | Low        | Medium   | Any transition would<br>be managed to<br>ensure continuity of<br>existing courses.   |                                      |
| Risk   | Likelihood | Severity | Analysis/ Mitigating<br>Steps  | Other                                |

| The IHSCS is no longer able to deliver one or more courses to students, particularly if course closures are likely in the next three years   | Low                | Medium | Any transition would<br>be managed to<br>ensure continuity of<br>existing courses.                        |  |
|--|--------------------|--------|---|--|
| The IHSCS is no longer able to deliver material components of one or more courses, particularly if there are areas of vulnerability, such as single person dependencies for teaching | Medium             | Medium | Managed through HR processes. Where gaps arise then resources are available to buy in required resources. |  |
| The Partner Institution is no longer able to deliver one or more modes of study to students, particularly if withdrawal of a mode of study is likely                                 | Low                | Low    | Delivery is multi<br>mode and resources<br>are in place to allow<br>for flexibility.                      |  |
| The Partner Institution is no longer able to recruit or teach a particular type of student.  | Medium             | Medium | Managed through HR processes. Where gaps arise then resources are available to buy in required resources  |  |
| Other  | None<br>identified |        |   |  |

- 4. The IHSCS commits to offer students advice and support in the event that any of the risks to the continuation of study crystallise.
- 5. The IHSCS has in place processes to avoid disruption of study (ie finish courses, buy in additional resources) and in the unlikely event this is not possible a refund and compensation policy is set out in the Terms and Conditions.
- **6.** This plan has been developed in consultation with student groups to ensure that their views, interests and needs are taken into account.